CASE

Case Study: Healthcare

Dexian Successfully Supports a Large Healthcare HR Transformation

CLIENT:

A large leading healthcare provider in the greater Cincinnati region. Guided by a mission to provide comprehensive and compassionate care, the provider boasts a team of nearly 8,500 dedicated associates and an on-going committed to leveraging state-of-the-art technology to improve the health of their community.

Challenge

Undergoing a significant enterprise transformation, the client faced challenges migrating from their legacy on-premise PeopleSoft environment to the Workday Human Capital Management (HCM) cloud.

Despite their efforts, the client struggled to secure the expertise required internally, particularly in terms of technical proficiency and knowledge of the Workday HCM platform. Previous vendors were unable to adequately staff the project, exacerbating the issue.

Solution

Dexian, a Workday Certified Staffing Partner, was recommended by Workday to address the organization's staffing challenges. Dexian swiftly deployed skilled resources with extensive expertise in both the technical and functional aspects of Workday implementation, as well as specific experience in healthcare and medical settings.

Within days, Dexian's resources were on-site, seamlessly integrated into the client team, and actively guiding the implementation process. While the implementation is ongoing, the healthcare provider now possesses the necessary workforce to manage the workload effectively, ensuring the project's success.

Outcome

Despite being ongoing, the implementation project is on track for an on-time and under-budget go-live in Spring 2024. To support their upcoming Workday Financials implementation, the organization plans to continue leveraging Dexian's outsourcing services, ensuring a seamless transition from the HCM project to the Financials implementation.

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PLACEMENTS

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Consultants

SKILL SETS

- Workday HCM Lead
- Workday Report Developer
- Workday Integrations Lead

TECHNOLOGIES

- Workday HCM
- Workday Finance

STUDY