

Case study: Energy

Dexian Successfully Placed BI Experts with SAP Expertise

CASE

CLIENT INFORMATION:

The largest publicly traded international oil and gas company in the world

Problem

- The client needed support in Europe for two downstream projects involving a TSW transport system (ISAS), and event management system (GEMS), and experts to assist with improvements on a supply chain management system (GOM)
- These projects required very specialized oil and gas SAP expertise that was difficult to locate within the European region

Solution

- To form its specialized team, Dexian™ expanded its reach to the entire European market and beyond
- Offered a mix of onshore and offshore recruiting strategies to provide the client with a stable and cost-effective global solution
- Technical skills provided - SAP consultants, Supply Chain Analysts, Business Warehouse Specialists, AS 400 Mainframe Analysts, Testers, and IT Application Support Analysts

Outcome

- Successfully deployed a Helpdesk team at the client's Network Operations Center that streamlined client's operations
- Dexian provided difficult-to-find Business Intelligence (BI) experts with knowledge of the latest SAP technologies
- Completed all of the client's tasks on time and within the defined budget
- Dexian was asked to support future projects as a result of our success on this project

STUDY