Dexian Successfully Provided Technology Communications Support and Maintenance









PROBLEM:

The client's cellular network rollout faced significant challenges due to the lack of a centralized operations center, subject matter expertise, and sufficient on-site support for 24/7/365 client management.

SOLUTION:

Dexian's Lucent CDMA expertise empowered the client's North Florida Radio Frequency (RF) Team to optimize their network performance. This included leveraging Dexian's resources for data collection, analysis, and support for both new and legacy RF systems.

OUTCOME:

Dexian's centralized data collection and reporting clarified the client's view of their network optimization efforts. Additionally, Dexian facilitated a knowledge transfer to ensure the client's ongoing success.

CASE STUDY:

Technology and Telecommunications

CLIENT INFORMATION:

A prepaid wireless service provider and the fifth largest mobile telecommunications network in the United States.