

Dexian Successfully Supported an Enterprise Financial Services Client with AML Program Execution



PROBLEM:

System changes led to a sharp increase in alerts, creating a significant backlog of AML and fraud cases. Internal teams were already at capacity managing day-to-day casework and lacked the bandwidth to address the surge. The client needed a partner who could rapidly source and onboard qualified analysts to integrate seamlessly and begin contributing immediately.



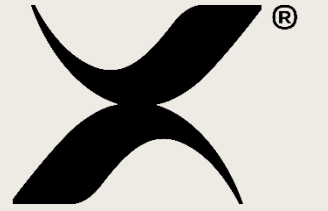
SOLUTION:

Dexian collaborated with the client to design a tailored recruiting process. We developed role-specific interview questions, implemented targeted personality and aptitude assessments, and conducted recorded video interviews to streamline candidate evaluation and accelerate decision-making.

OUTCOME:

Dexian hired the first 55 consultants within three weeks, enabling the client to quickly reduce their case backlog. Due to strong performance and a sub-10% attrition rate, the program has continued beyond its initial scope. Over the past three years, Dexian has placed more than 210 consultants on this team, with many converting to full-time roles. The sustained success of the program has solidified Dexian as a trusted long-term partner in the client's AML and fraud operations.

CASE STUDY:
Financial Services



CLIENT INFORMATION:

A long-standing Dexian financial services client and one of the largest U.S. national banks, supporting AML and fraud investigations to strengthen compliance and risk mitigation.

CONTRACT LENGTH:

6 months

SKILL SETS:

- Financial Crimes Consultant

TECHNOLOGIES:

- Oracle

PLACEMENTS

210

CONSULTANTS